

**Application No.: 10/802,129**  
**Filing Date: March 16, 2004**

### **AMENDMENTS TO THE ABSTRACT**

Please revise the Abstract as follows:

A builder risk assessment system ~~that assesses the quality of a builder's operations is disclosed. In various embodiments, the system assesses the builder on a variety of quality measures that are deemed to be associated with potential risk and determines an overall risk assessment for the builder that may be expressed, for example, as a numerical score, a grade, or an assigned tier-level.~~ The assessment can consider factors such as design quality, builder knowledge, communications systems, customer service, data tracking, prior and active claims, safety programs, and legal/contractual/insurance issues. The builder risk assessment system may use responses to questions related to the factors and results from field inspections of the builder's construction sites to generate the risk assessment. The builder risk assessment system may select the questions and inspection checkpoints based on a consideration of characteristics of the builder's operations, such as size, type, and geographical location of the builder's construction projects so that the assessment may be customized and may be used to meaningfully compare the builder's quality and risk relative to that of other builders.